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|  | <b>INTEGRATED MANAGEMENT<br/>SYSTEM POLICY</b> | Doc. code : MAPCO-IMS-POL-01                |
|   |  | Revision : 00                               |
|   |  | Issue Date : 01 <sup>st</sup> December'2016 |

We at Mapco Incorporated W.L.L, commit towards ***“Design, Procurement, Installation, Testing, Commissioning and Maintenance of Electro-Mechanical Systems”***.

To help deliver on our mission, we have developed and deployed a comprehensive yet pragmatic Integrated Management System, which subscribes to all appropriate legal and regulatory standards, and complies with the requirements of ISO 9001:2015, ISO 14001:2015 and BS OHSAS 18001:2007, thereby ensuring that we:

- ❖ Fulfil the commitments made to the internal and external customers in an effective and efficient manner, exceeding their expectations.
- ❖ Enhance customer satisfaction by delivering high quality product in a timely, accurate and reliable manner.
- ❖ Establish SMART (specific, measurable, achievable, realistic and time bound) objectives.
- ❖ Plan, respond and recover from any emergency or crisis situations.
- ❖ Allocate necessary resources and provide the required training to all employees.
- ❖ Develop and nurture a safe risk-free culture by conducting regular risk assessments and deploying appropriate measures to mitigate risks on existing activities.
- ❖ Regularly reviewing QHSE policies, objectives & targets and ensuring continual improvements and prevention of pollution and prevention of ill-health & injury.
- ❖ Assure a safe work place by establishing effective operational procedures, structured inspections and employing qualified personnel in all sectors of the company’s activities.
- ❖ Ensure all interested parties are aware of our policy & communicated, understood and applied within the organization.
- ❖ Ensure that QHSE policy is available to relevant interested parties, as appropriate.
- ❖ Are committed to the continual improvement of our Integrated Management System, and involve our employees, customers, suppliers and all interested parties in activities to help achieve this.

Meeting these high standards is the responsibility of the entire Mapco Incorporated W.L.L team. We have a shared commitment to the effective operation of the Integrated Management System, and to the achievement of this Policy and the Objectives derived from it.



**Zeyad Hodhod**  
**Managing Director**  
**01<sup>st</sup> December'2016**